

Privacy Notice

Ordnance Training Solutions E-Store Privacy Statement

Ordnance Training Solutions regards the privacy and security of user information as a critical component of the products and services that we offer on our web site (the "Ordnance Training Solutions Site"). The following Privacy Statement ("Privacy Statement") discloses our policies on the collection, use, and disclosure of information on the Ordnance Training Solutions Site.

Information Collected

Ordnance Training Solutions may collect both Aggregate Information and Personally Identifiable Information on the Ordnance Training Solutions Site.

"Aggregate Information" is information that describes the trends, aggregate statistics, habits and other behavioral traits of the users of the Ordnance Training Solutions Site as a group but does not indicate the identity of a particular user. Generally, this information is collected through "traffic data" and may entail the use of "Cookies", "IP addresses" or other numeric codes used to identify a computer. The use of "Cookies" on the Ordnance Training Solutions Site is explained in more detail below in the IP Address and Cookies section.

"Personally Identifiable Information" refers to information you voluntarily provide to Ordnance Training Solutions that tells us specifically who you are, such as your name, e-mail address, company name, address, or telephone number.

Use of Aggregate Information

Ordnance Training Solutions may use Aggregate Information to perform statistical analyses of the collective characteristics and behavior of our users and visitors, to measure user behavior regarding specific areas of the Ordnance Training Solutions Site and to analyze how and where best to use our resources. Without such data, we would not know which parts of the Ordnance Training Solutions Site are the most popular, and we would not be able to change and update the content and services appropriately.

We may use Aggregate Information to help diagnose problems with our server, to administer our Site, and for product monitoring and improvement.

Ordnance Training Solutions also may use the Aggregate Information collected to let our partners know the number of people who have certain browser characteristics and the number of those people who have seen and/or "clicked" on links. No Personally Identifiable Information will be disclosed to these partners as part of this process.

Use of Personally Identifiable Information

Ordnance Training Solutions does not collect Personally Identifiable Information about you except when you specifically provide such information on a voluntary basis, as prompted by the Ordnance Training Solutions Site in the circumstances described below:

(a) **Required Disclosure:** Ordnance Training Solutions will only disclose Personally Identifiable Information without your permission if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the requirements of the law or comply with legal process served on Ordnance Training Solutions or the Ordnance Training Solutions Site; (b) protect and defend the rights or property of Ordnance Training Solutions; (c) enforce the Ordnance Training Solutions Terms of Use; or (d) act under exigent circumstances to protect the personal safety of users of the Ordnance Training Solutions Site or the public.

(b) **E-Mail Promotions:** If you choose to receive promotional e-mails from Ordnance Training Solutions, we will ask you to provide Ordnance Training Solutions with your e-mail address. If at any time after you subscribe to receive e-mail promotions, you may unsubscribe by replying to Ordnance Training Solutions with the word "unsubscribe" in the subject heading of your e-mail.

(c) **Product and Service Inquiries:** Ordnance Training Solutions will collect Personally Identifiable Information from you when you request additional information about a particular product or service listed on the Ordnance Training Solutions Site, so that a Ordnance Training Solutions sales representative is able to contact you to provide the information you have requested.

(d) **Product and Service Purchases:** We ask for Personally Identifiable Information when you purchase a product or service through the Ordnance Training Solutions Site. When you purchase a product or service, Ordnance Training Solutions will collect your credit card and shipping information for billing purposes. Ordnance Training Solutions does not store, use or share your credit card information for any other purpose. Ordnance Training Solutions uses security techniques, including encryption and secure servers, to help protect against unauthorized access to transmitted information used for billing purposes.

(e) **Service/Support Related Correspondence:** If you register to use a product or otherwise purchase a product from this Site, Ordnance Training Solutions may use your e-mail contact information to deliver technical support-related service information, as applicable. We will not send you unrelated promotional e-mails unless you have specifically asked to receive them. However, we may send service bulletins from time to time. If you register with this Site, you will not be able to unsubscribe from receiving technical support-related service e-mails (unless your license rights expire or are terminated), as these e-mails are considered part of the service you have chosen.

(f) **Correspondence:** If you contact Ordnance Training Solutions, we may keep a record of that correspondence. If you communicate with Ordnance Training Solutions via e-mail, we may keep a record of your e-mail address, but we will not disclose your e-mail address except as permitted under this Privacy Statement.

Sharing of Personally Identifiable Information

Ordnance Training Solutions feels strongly that your Personally Identifiable Information should only be seen by you, unless you choose to share it with others. Currently, we do not sell, rent, license or exchange Personally Identifiable Information to or with a third party without your permission, except as permitted under this Privacy Statement; provided that Ordnance Training Solutions reserves the right to change this policy at any time. Ordnance Training Solutions will only share your Personally Identifiable Information with our partners to the extent necessary to fulfill your orders for Ordnance Training Solutions goods and services. We will employ reasonable efforts to require these partners to abide by this Privacy Statement and not further use or disclose your Personally Identifiable Information for any purpose other than providing us, or you with products and services.

Children

Ordnance Training Solutions products and services are not available to children under the age of 18. If we become aware that a user under the age of 18 has registered or is attempting to register with the Ordnance Training Solutions Site, we will notify the user that he is not eligible to purchase products or services through or otherwise use this Site. We will also expunge any such child's Personally Identifiable Information from our records, barring that which is used to block the child from our service.

Security

Information collected by Ordnance Training Solutions is stored in secure operating environments that are not available to the public. Although we use industry-standard practices to protect your privacy, we cannot guarantee, and you should not expect, that your Personally Identifiable Information or private communications will remain private under all circumstances. For example, court orders, laws or regulations may compel the disclosure of Personally Identifiable Information, and third parties may unlawfully intercept or access transmissions or stored information. We cannot and do not assume any responsibility or liability for any information that you submit to us or for your or a third party's use or misuse of information transmitted or received during use of the Ordnance Training Solutions Site.

You are responsible for taking all reasonable steps to ensure that no unauthorized person shall have access to your Ordnance Training Solutions password or username, if you are assigned a password or username to access a restricted area of the Ordnance Training Solutions Site. To the extent applicable, it is your sole responsibility to (1) control the dissemination and use of your password and username; (2) authorize, monitor, and control access to and use of this Site and any Ordnance Training Solutions product or service; (3) promptly inform Ordnance Training Solutions if you need to deactivate a password or username.

Other Web Sites and Links

This Site may contain links to other web sites. The privacy practices of those partners or web sites linked to Ordnance Training Solutions are not covered by this Privacy Statement and Ordnance Training Solutions is not responsible for the privacy practices or the content of such web sites.

Additionally, if you make a purchase from a store or merchant listed on or linked to the Ordnance Training Solutions Site, any information that you give, such as your credit card number and contact information, is provided to those merchants. These merchants have separate privacy and data collection practices and Ordnance Training Solutions has no responsibility or liability for these independent policies.

We encourage you to be aware when you leave our Site and to read the privacy policies posted on each and every site you may visit.

IP Addresses and Cookies

We use your IP address to help diagnose problems with our server, and to administer our Site. Your IP address is used to help identify you and to gather broad statistical information. IP addresses are also used to provide an audit trail in the case of attempted illegal use of the Ordnance Training Solutions Site as well as to guard against spamming.

Ordnance Training Solutions may use "Cookies" : a Cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the Cookie to you. The purpose of a Cookie is to tell the web server that you have returned to a specific web page. Cookies allow us to know how often users visit the Ordnance Training Solutions Site and the activities that users conduct while on the Ordnance Training Solutions Site. This allows Ordnance Training Solutions to statistically monitor how many people are using the Ordnance Training Solutions Site and for what purpose.

You have the ability to accept or decline Cookies. Most web browsers automatically accept Cookies, but you can usually modify your browser setting to decline Cookies if you prefer. If you choose to decline Cookies, you may not be able to experience fully the interactive features of the Ordnance Training Solutions Site.

Updating, Editing, and Deleting Information

As a user of the Ordnance Training Solutions Site, you may update or edit your account information that you have previously entered by sending an e-mail to Ordnance Training Solutions at shop@ieknox.com, detailing the account information that you wish to have updated or edited. Ordnance Training Solutions will change your account information accordingly, and confirm the changes by replying to your e-mail.

You may also send an e-mail to Ordnance Training Solutions at shop@ieknox.com requesting that we delete your account information. To the extent permitted by applicable law, Ordnance Training Solutions will delete your account information, and confirm the deletion of your account information by replying to your e-mail. If you have registered to use an Ordnance Training Solutions product or service or otherwise have purchased a product or service from us, your account information will not be deleted by us until your warranty rights, if any, expire or are terminated.

Changes to this Privacy Statement

Ordnance Training Solutions will occasionally update this Privacy Statement. Updates will be reflected here. If there are material changes to this Privacy Statement or in how Ordnance Training Solutions will use your Personally Identifiable Information, Ordnance Training Solutions will prominently post such changes prior to implementing them. Ordnance Training Solutions encourages you to periodically review this Privacy Statement to be informed of how

Ordnance Training Solutions is protecting your information.

Your use of this Site constitutes your acceptance of the provisions of this Privacy Statement, and your continued usage after any changes in this Privacy Statement are posted constitutes acceptance of each revised Privacy Statement. If you do not agree to the terms of this Privacy Statement or any revised Privacy Statement, please exit this Site immediately.

The last revision date for this Privacy Statement: 02/12/2011